

PROJECT DIRECTOR

INTERNATIONAL EXPOSURE | CIVIL ENGINEERING | MULTIDISCIPLINARY CONSTRUCTION LEADERSHIP | HSE

A resilient, multidisciplinary Project Director, expert in leading complex heavy works construction projects throughout their lifecycle. An international work record, demonstrating competencies to engage with varying cultures, defining clear roles and accountability measures and steering project completions to meet timeframes and budgetary restrictions. Manages risks/issues, removes barriers and identifies multiple cost and time savings/reductions. An accomplished leader of teams encouraging best practice, in alignment within industry and country-specific regulatory standards and monitors progress to provide real-time status updates for multiple senior stakeholders.

AREAS OF EXPERTISE

Multidisciplinary Project Management	Claims & Dispute Resolution	Forensic Delay analysis
Time & Resource Management	Problem & Conflict Resolution	Budget Control & Management
Cost Management	Risk Management & Mitigation	Project Planning and Execution
Variations & Change Management	Compliance & Governance	Stakeholder Management
Progress Reporting & Status Updates	Project Team Leadership	Tender Management
HSE and QA/QC Management	Project Documentation	Design Management

SELECTED KEY ACHIEVEMENTS

- **Successfully facilitated settlement claims with agreement from IKEA and Contractor on Esipovo contract;** after tensions between Russia and Turkey during tender processes for remainder works, a late award was issued, resulting in claims from silo contractor to resolve issues, including delayed handover, standing time and access barriers
- **Salvaged Esipovo contract following bankruptcy of Contractor;** rewarded works to sub-contractor avoiding impactful loss to budget
- **Led successful turnaround of Samara project and re-established relationships with Samara Government;** project was delayed by 31-months due to main contractor failure/termination, initiating considerable structural repairs, bespoke design solutions and all relevant documentation, finally opening the centre 17-months later
- **Navigated Omsk Project through 2008 financial crisis and South Ossetia conflict;** implemented ad-hoc financial/logistical solutions to support construction schedule, overcoming monetary barriers and international border closures
- **Managed major variation when construction (Omsk) was 30% complete;** included 20% increase in construction area, roof modifications and inclusion of a 4,000m² mezzanine floor, leading complex scheduling, cash flow and additional budgetary requirements
- **Settled Main Contractor claim, resulting from geopolitical effects (Omsk);** 77 variations were issued throughout project lifecycle and negotiated settlement at additional 38% of original contract value compared to initial claim of additional 78%
- **Delivered Ras Laffan project in Qatar on time and on budget, despite major logistical issues;** overcame barriers and restrictions during excavation of some 120,000m³ rock for the 132kV electrical delivery cables, including machinery transportation from Abu Dhabi and continued operation, fuelling and servicing

CAREER SUMMARY

Agnes Forrester **2020 to Present**

Consulting and Dispute Resolution Services

- Self-employed in Consulting and Arbitration, Adjudication, Mediation, Expert Witness and Forensic Delay Analysis works.

IKEA Centres, Russia and CIS

2007 to 2020

Project Director / Owner's Representative

- Led seven construction projects as primary contact, maintaining full ownership of end-to-end project lifecycle and ensuring delivery within set timeframes and budgets
- Monitored, coordinated and managed activities of all staff, including contractors and provided detailed schedules to support delivery of construction projects
- Prepared and interrogated documentation, scope of work, contracts, operation manuals, purchase order and budgets, and managed all aspects of project reporting
- Controlled a wide spectrum of financial elements, including budgets and contractor obligations such as variations, claims and dispute settlement
- Hosted meetings with all relevant and key stakeholders to assess project status, progress and budget allocations
- Enforced and ensured adherence towards IKEA working practices and standards, incorporating HSE, Environmental, Code of Conduct and Policy Moratoriums
- Implemented and managed all value engineering and design review, prior to project implementation.
- Technical committee member on feasibility assessments for new project proposals.

CAREER SUMMARY CONTINUED

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| Group 5 Construction (UK), UAE | 2006 to 2007 |
| Operations Construction Manager (Middle East) | |
| <ul style="list-style-type: none"> • Civil and Building project management on existing Dubai and new Jebel Ali Airports in the Dubai Emirate; including Chiller Unit within 2,700m² chiller hall at Dubai Airport, 400m² technical rooms and 600m x 40m x 10m cut and cover tunnels for the reinforced concrete tunnel at Jebel Ali Airport • Construction of Emirates Aircraft Engine Test Centre (EATC); a 6000m² aircraft engine testing facility. • Managed entire project lifecycles, leading and coordinating project teams, temporary works design management and ensured adherence towards company and external standards/practices | |

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| Biwater PLC, Eastern Libya | 2005 to 2006 |
| Project Director | |
| <ul style="list-style-type: none"> • Responsible for Engineering, Procurement, Construction and Commissioning (EPCC) of 9 water treatment plants in the Green Mountain area of Eastern Libya • The new biCOM 15,000m³/day treatment plants were constructed to serve medium size towns and the reconstruction of Beida city 25,000m³/day wastewater treatment plant | |

KEY PROJECT EXAMPLES

- Russian Federation, Senior Project Manager, IKEA**
- **Esipovo Industrial Warehouse, Moscow Region;** 90,000m² (230k pallets) Conventional and High-Density Storage Warehouse with 5 peripheral buildings. 1.8 million manhours, peak manpower 780 men
 - **Khorugvino Warehouse – Greenfields Project;** 70,000m² (104k pallets) Conventional Warehouse. 620k manhours, peak manpower 350 men
 - **Samara Retail Centre – Brownfields Project;** 140,000m², 4.2 million manhours, peak manpower 1.2k men. One administrative contractor, 5 medium size contracts, over 400 small works contracts and local authority contractors. 3 anchor tenants and 190 small tenants
 - **Omsk Retail Centre – Greenfields Project;** 150,000m², 8.9 million manhours, peak manpower 1,800 men. 1 main contractor, 20 downstream and local authority contractors. 3 anchor tenants and 150 small tenants

- Abu Dhabi (UAE), Qatar, Senior Project Manager, (ALEC), Al Jaber Grinaker LTA**
- **Abu Dhabi UAE, Ruwais Oil Refinery, Low sulphur extension works;** Contracts Manager for MEP works.
 - **Qatar Ras Laffan Industrial City Plant A- 150,000 m³/D desalination plant, power station cooling tower and 2 km delivery cable trench for 750MW power station.**
 - **Abu Dhabi UAE Sweet Water Project** Water treatment plant construction

- Zambia, Area Manager, Grinaker LTA**
- **Zambian Copper Belt Mines rehabilitation works;** 4 underground and 11 surface rehabilitation projects. Surface - Water canals, wastewater treatment, sewage works, ore recovery ponds, roadworks, piping and earthworks. Underground concrete rehabilitation and grouting

- Tanzania – Senior Project Manager, Skanska**
- **Dar es Salaam Harbour** Improvement works; **Tanzania Breweries (SAB-Miller) Projects;** New & Rehabilitation Works; Emergency repairs to **US & French Embassy bomb damage**, Dar-es-Salaam; **Quarry & Crushing Plants;** Temp Works Design and Construction **Zanzibar Outfall Sewer.**

EARLIER CAREER SUMMARY

Regional/Senior Project/Commercial Manager, Al Jaber/Grinaker LTA, Middle East, 2002 to 2005
Regional Manager/Business Development Manager, Grinaker LTA Southern, East & West Africa, 1999 to 2001
Project Manager, Skanska, Tanzania, 1996 to 1999

QUALIFICATIONS & PROFESSIONAL DEVELOPMENT

Diploma in Adjudication RICS (UK)	MSc Construction Law University of Salford (UK)
Diploma in Arbitration RICS (UK)	Executive MBA University of Cape Town (South Africa)
Diploma in Expert Witness Matters RICS (UK)	CMP University of Stellenbosch (South Africa)
Diploma in Evaluative Mediation RICS (UK)	BSc Civil Engineering University of Cape Town (South Africa)
Diploma in Commercial Mediation Hunt ADR (UK)	Diploma in Applied Project Controls PCA (USA)
Diploma in Forensic Delay Analysis PCA (USA)	

MEMBERSHIPS & AFFILIATIONS

ECSA (Member) Engineering Council of South Africa 870592	CIArb (Fellow) 38078
SAICE (Member) South African Institute of Civil Engineers 202100892	RICS (Member) 6333592
CAASA (Member) Construction Adjudication Association of South Africa	Hunt ADR Accredited Mediator
SACPCMP (Member) SA Council for Project Management Professionals	RICS Accredited Evaluative Mediator
	RICS Accredited Expert Witness